



**St Joseph's
Hospice**
Serving East London
and the City

Welfare Benefits

Our Welfare Benefits Service provides support to families, carers and bereaved carers with benefit applications and travel concessions. We provide support at the Hospice and in the community.

The Service has a Welfare Benefits Lead and a team of trained volunteers.

Our Welfare Benefits Service can provide support to patients with:

- Advice and information regarding welfare benefits
- Help with identifying appropriate benefits by way of benefit calculations
- Support with benefit applications and maximising income
- Accessing grants for white goods, furniture, fuel bills and essentials
- Support with managing benefit overpayments from DWP and Local Authority
- Help with applying for travel concessions (blue badges, taxi cards, freedom pass, parking permits)

We can provide support to carers on the following:

- Benefit entitlements
- Advice on changes on benefit entitlement and how it will affect carers
- Support with applications of Carers Allowance and Universal Credit

Support to bereaved carers on:

- Support and advice with funeral costs (Funeral Payments)
- Support applying for charitable grants for funeral expenses
- Advice and support on new claims for benefits
- Support applying for Bereavement Benefits

To find out more about these services, or to book an appointment please call the First Contact Team on 0300 30 30 400.

Founded in 1905 by the Sisters of Charity, St Joseph's Hospice is one of the oldest and largest hospices in the UK, supporting a population of around 2.1 million people in our core boroughs of City and Hackney, Tower Hamlets, Newham and the surrounding areas.

We are dedicated to providing free of charge, high quality, specialist palliative care and support to people in our community nearing the end of their lives. We take a holistic approach to care, looking after the well-being of the whole person, as well as supporting their loved ones.

Our range of services includes:

- Inpatient care
- Palliative care at home
- Community and day services
- Therapies
- Counselling and advice

For 24 hour advice and support call First Contact on 0300 30 30 400.

St Joseph's Hospice is committed to celebrating and promoting diversity and inclusion. If English is not your first language, please let us know so that we can arrange an interpreter.

All of our leaflets are available in multiple languages on our website stjh.org.uk

Feedback helps us improve our services. While receiving our care, patients and family will be offered the opportunity to provide feedback. Or you can tell us how we are doing at iwantgreatcare.org

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Charity No. 1113125



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