



St Joseph's
Hospice

Social Work and Welfare Benefits

Our team of specialist palliative care social workers help manage the emotional impact and practical problems that affect those with a life-limiting illness, their families and carers. Our Welfare Benefits Service provides support with benefits applications and health related discounts. We provide support at the Hospice and in the community.

Our Social Work Team can provide:

- Emotional support for patients and families facing terminal illness
- Practical support, information and advice on psychosocial end of life issues
- Signposting for financial and legal issues
- Support with accessing external services including statutory services, voluntary and charitable organisations
- Support for patients and families to talk to children and assist with planning for their future
- Support in funeral planning
- Advocacy for patients regarding their rights and decision making
- Support with the social side of advanced care planning, such as information on Wills and power of attorney, as well as memory work
- Consultancy and advice regarding any safeguarding concerns
- Support, training and consultancy to other professionals

Welfare benefits

The Hospice also has an experienced Welfare and Benefits Advisor and team of volunteers who assist patients and their families with:

- Maximising income by claiming DWP benefits
- Accessing grants and other funding
- Obtaining taxi cards, blue badges and health related discounts
- Referrals for support with debt



To find out more about these services, or to book an appointment please call the First Contact Team on 0300 30 30 400.

Founded in 1905 by the Sisters of Charity, St Joseph's Hospice is one of the oldest and largest hospices in the UK, supporting a population of around 2.1 million people in our core boroughs of City and Hackney, Tower Hamlets, Newham and the surrounding areas.

We are dedicated to providing free of charge, high quality, specialist palliative care and support to people in our community nearing the end of their lives. We take a holistic approach to care, looking after the well-being of the whole person, as well as supporting their loved ones.

Our range of services includes:

- Inpatient care
- Palliative care at home
- Community and day services
- Therapies
- Counselling and advice

For 24 hour advice and support call First Contact on 0300 30 30 400.

St Joseph's Hospice is committed to celebrating and promoting diversity and inclusion. If English is not your first language, please let us know so that we can arrange an interpreter.

All of our leaflets are available in multiple languages on our website stjh.org.uk

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